Family Centers SMS Terms & Conditions

When you have consented for text messages from Family Centers, you will receive text messages related to your relationship with Family Centers, including the following communications:

- Appointment reminders/cancellations
- Transportation information
- Follow-up messages
- Event invitations and reminders

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes.

Message frequency may vary depending on the type of communication or mostly related to your appointment status.

Message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider. These fees may vary if the message is sent domestically or internationally.

You may opt-in to receive SMS messages from Family Centers in the following ways

- Verbally, during registration or anytime during your visits.
- By submitting an online form as part of the registration.

You can opt out of receiving SMS messages at any time. To do so, reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from the text option as a preferred option of communication.

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us by calling 203-869-4848.

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our registration form.

Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt-out at any time by texting "STOP."
- For assistance, text "HELP" or visit our Privacy Policy at Family Center website.
- Message frequency may vary.